“With a Little Help from My Friends”

Technology and Hands-on Assistance Support Family Caregivers Across the Lifespan

16th Annual National Lifespan Respite Conference, October 2014
Contact Information

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- Elenore Parker, President and Co-founder, Rewarding Work Resources, eparker@rewardingwork.org, 866-212-9675
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Learning Objectives

- Understand how technology can help families find qualified respite workers
- Discover strategies that MA and AZ used in developing directories
- Learn how an online directory and a broad coalition of diverse organizations can strengthen and enhance the delivery of quality respite for family caregivers
- Learn how a directory can be adapted to the specific needs of your state
The Rise of the “eCaregiver”: How Technologies Can Support Family Caregiving

David Besst
Caregiver Support Specialist
Arizona Division of Aging and Adult Services
Lifespan Respite Program

- State passed law in 2007
- Arizona Caregiver Coalition
- Original LRP grant from 2009 - 2012
  - “Give Caregivers a Hand!” awareness campaign
  - Caregiver Resource Line (CRL)
  - Caregiver Assessment Tool (CAT)
Caregiver Resource Line

- Volunteer based Hotline
- Answered live during business hours
- After hours calls recorded and returned in 1-2 days (3 referrals)
- Staff trained and coordinated by grant funded worker (will be ACC staff)
Caregiver Resource Line

- Currently averages 10 - 15 calls a day
- Serves as the “caregiver specific” component of AZ Links, Arizona’s ADRC
- Total of 12 volunteers currently trained as “Caregiver Advocates”
Aging Network Software

- Development of new statewide Aging Network data system with coordinated I&R module
- Allows CRL workers to serve caregivers on behalf of AAAs and other AZ Links partners
- Web-based system encourages collaboration through sharing of resources and data
- Tracks follow-up of I&R contacts and referrals made through the system
New Resource Database

- Taxonomy-based online resource database
  - Linked to I&R tool for AAAs integrated with client data tool
  - Accessible to public via www.azlinks.gov
  - Allows CRL workers to serve caregivers
  - Tool for DDD support coordinators
  - Potential use by other programs, including Vocational Rehabilitation, State Talking Books Library, Community Action Programs
2012 Lifespan Respite Grant Integration and Sustainability

- Major deliverables include:
  - Develop and implement Respite Voucher Program
    - Addresses need for participant-directed services
    - Helps overcome cultural barriers and provider issues in rural areas
    - Streamlines access to respite services
  - Respite Locator with Rewarding Work
    - Online resource to help families connect with respite providers
    - Promotes workforce development in support of family care
Online Respite Locator

- Registry with Rewarding Work
  - Primarily for respite services (voucher and other)
  - DCW workforce development
  - DDD independent providers
  - VD-HCBS

- Each caregiver receiving a respite voucher gets a code to use the Arizona Respite Locator.
Rewarding Work - Massachusetts Respite Directory

www.massrespitedirectory.org

A project funded by the Massachusetts Department of Developmental Services and the Massachusetts Lifespan Respite Coalition
• Idea for the directory dates back to 2011 when DDS held statewide family forums and issued a report on family support needs
• Two of the issues most frequently voiced by families of people with ID were the need for respite and the difficulty in finding qualified staff to provide this support
• Idea of an online respite directory was also being considered by the Massachusetts Lifespan Respite Coalition (MLRC)

• MLRC:
  • Funded by ACL starting in 2010 and currently funded through 2017
  • Goal of the MLRC is to enhance information about and availability of respite to ALL populations regardless of age or disability
• Rewarding Work is an active member of the Lifespan Respite program both in Massachusetts and nationally, so it made sense to partner with them.

• Rewarding Work already operates the Massachusetts PCA Directory, and has similar directories in 6 other states, including Respite Directories in 2 states with another in development.

• DDS funding was combined with Lifespan Respite grant funding to develop the directory.
Our vision for the Massachusetts Respite Directory

- Any family caregiver (or individual) looking for a respite/in-home staff person can use the directory, regardless of disability or agency affiliation.

- Non-DDS families or individuals will have to pay a small subscription fee.

- DDS families or individuals will be able to access the directory for free.
Role of DDS Family Support Centers – what it is

- Share access code with families
- Distribute Family and Worker Brochures whenever possible
- Help spread the word about the directory
- When possible, help families, particularly those without computer access, to use the directory
Role of Family Support Centers – what it isn’t

- Like other self-directed resources, families need to be able to be self-sufficient in using the directory

- We do not expect FS Centers to get involved in the hiring or supervision of workers

- There is a wealth of information on the Massachusetts Respite Directory site to help walk families through how to interview, screen, hire, train and supervise respite and other in-home workers
Next Steps

- Follow up meetings with DDS family support centers across MA
- Implementation Group to help guide initial rollout of the directory
- Outreach to other state agencies to discuss collaboration
- MLRC considering offering subscriptions to families not served by DDS or other agencies
Who is Rewarding Work?

- Non profit corporation founded in 2004
- Rewarding Work Resources created and manages the online matching services directory, RewardingWork.org
- RewardingWork.org currently operates in seven states
Mission

The mission of Rewarding Work is to connect:

- We connect elders, people with disabilities, and their families to respite, PCAs and other direct care workers.
- We connect workers with employers.
- We connect consumers and workers to information that is important to them.
What is Rewarding Work?

- A Web-based self-directed directory
- Assists people with disabilities, elders, and families in connecting with respite and other direct care workers
- Comprehensive information about candidates
- Directory is modified to suit the needs of individual states
What else?

- Means for collaborating across disability and elder communities
- Call center available 24/7
- Outreach to existing and potential workers
- Extensive customer services to employers and workers
- Balance between a national platform and individual state requirements
Funding sources

- State appropriation
- Federal grants
- Foundation grants
- Paid subscriptions
- Managed care organizations
- Rehab hospitals
- Community agencies
Recruiting workers

- Word of mouth of workers
- Families
- Website
- Online marketing
- Brochures and posters
- Partner agencies
- Community resources
- Training workers
Benefits of dynamic database

- Database updated daily
- New prospects added everyday
- Search by specific need
  - Geography (zip code search)
  - Experience and education
  - Access to transportation
  - Respite workers
Other features

- States have own application questions
- States have own landing page
- Consumers or workers can go directly to state page or access thru Rewarding Work
- New Respite Resources Tab: VT, MA, AZ, NH
- Useful information for consumers and workers
- Job posting feature
- Automated e-mails to workers
Partners/Stakeholders

- ADRCs
- Lifespan Respite Coalitions
- Caregiver Coalitions
- State Agencies (Health and Human Services, Developmental Services, Elder Affairs)
- Area Agencies on Aging
- Medicaid
- Centers for Independent Living (CIL)
- Managed Care Entities
- Hospitals
- Community based organizations
Using a Web-based Directory
Find the right person to provide support for you or your loved ones

If you or family members of any age (child to elder) need to hire someone to provide support in your home, you've come to the right place.

Rewarding Work has up-to-date information on thousands of experienced people who are ready to work for you.

Start by choosing where you live:

Looking to hire someone?
Rewarding Work helps elders and people with disabilities receive the supports they need to lead independent, full and rewarding lives.

Register and hire someone today »

Want a rewarding job helping others?
Apply for jobs working directly for individuals needing assistance with personal care or daily activities. Learn more.

Apply now for a job »

Already a member? Login
* Indicates a required field

Username *

Password *

Login  Forgot password?
How it Works!

To ensure security everyone needs to register

- Register (use of access code)
- Log-in
- Applicant Search – Preliminary
- Applicant Search – Advanced
- Save Search Criteria
- Sort Applicants
- View Applicants
- Contact Applicants
The directory will enable PCA users in Massachusetts to receive the support they need to live independently.

You can get names, contact information, and availability of PCAs for full- or part-time work, review their experience, and learn if they are available to work mornings, days, evenings, or weekends.

Click to find out how it works. IMPORTANT! Now you will only need to enter your MassHealth number once.

Click here for tips on using the Mass. PCA Directory.

If you do NOT receive PCA services from MassHealth, click here.

Looking to hire someone?
Rewarding Work helps elders and people with disabilities receive the supports they need to lead independent, full and rewarding lives.

Register and hire someone today »

Want a rewarding job helping others?
Apply for jobs working directly for individuals needing assistance with personal care or daily activities. Learn more.

Apply now for a job! »
Register to find and hire the worker you need

To ensure security, you must register in order to view the complete list of workers available in our database.

Complete and submit the form below. After you click “Submit,” you will receive a password by email. You will use this password to log onto the website for the first time. It is recommended that you change the password at this time to one of your own choosing.

Once your registration is confirmed you may start searching the Rewarding Work database immediately. Simply log in using your username (email) and password.

* Required Fields

☐ I have read and agree to the Terms and Conditions of Services with regard to establishing an account.

What are you doing with my information?

Establish an account

* Indicates a required field

Date: 10/5/2014

First Name *

Last Name *
View the list of candidates on Applicant Search

- Enter your zip code
- From pull-down menu, enter from 1 to 50 miles
- Select choices that match your needs
- Click Search Now to view results
- Most recent names are on top
- Candidates update applications to remain active
Welcome Elenore!

Choose state - Choose State - Go

- View account information
- View subscription history
- Your saved search
- Logout

Post your job listing now
Post an opening on our job board and Rewarding Work will forward applicants to you.

Learn more.

Search our applicants

Welcome to employers seeking to hire Personal Care Assistants and other Direct Support Workers!

IMPORTANT DISCLAIMER!

Rewarding Work has NOT SCREENED workers in the directory nor have we conducted background checks. It is your responsibility as an employer to verify the background of the people you hire. Please review your responsibilities as an employer under Tips for hiring.

If you accept these responsibilities and would like to conduct a search of our applicants, please continue.

You can search for applicants a number of ways:

1. Do a preliminary search by zip code and distance from your home, and/or
2. Scroll down to search by state, shift, and other criteria selected from specific drop-down menus.
3. If your search generates a long list of candidates, narrow your criteria using keywords or the Advanced Search tool.
4. If your search generates a small number of candidates, expand your list by using fewer keywords or selection criteria.

If you accept Elenore, you can download a list of candidates and direct them to specific locations.
Please choose your search criteria:

Zip Code: 02446

Distance from Zip Code: 10 miles

State:

- Arizona
- Connecticut
- Massachusetts
- New Hampshire
- New Jersey
- Rhode Island
- Vermont

Applicant is interested in providing respite:

- Yes
- No

Applicant prefers working with *

- Adults
- Elders
- Children

Applicant is available to work: *

- Days
- Evenings
- Early Mornings
To begin your search again; click on "New Search". Click on "View" in order to see all information about applicant.

Sort results by changing columns »

Showing 1 through 25 of 27 results

<table>
<thead>
<tr>
<th>Name</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
<th>Last Modified Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Markiesha Meyers</td>
<td>Somerville</td>
<td>MA</td>
<td>02145</td>
<td>10/6/2014</td>
</tr>
<tr>
<td>KIM TRAN</td>
<td>S BOSTON</td>
<td>MA</td>
<td>02127</td>
<td>10/6/2014</td>
</tr>
<tr>
<td>carolina andrade</td>
<td>brookline</td>
<td>MA</td>
<td>02446</td>
<td>10/5/2014</td>
</tr>
<tr>
<td>jayon branch</td>
<td>Dorchester</td>
<td>MA</td>
<td>02124</td>
<td>10/4/2014</td>
</tr>
<tr>
<td>Sharon Valentine</td>
<td>Mattapan</td>
<td>MA</td>
<td>02126</td>
<td>10/4/2014</td>
</tr>
<tr>
<td>Solome Kabuye</td>
<td>Watertown</td>
<td>MA</td>
<td>02472</td>
<td>10/3/2014</td>
</tr>
<tr>
<td>Kimberly MacAulay</td>
<td>Quincy</td>
<td>MA</td>
<td>02169</td>
<td>10/3/2014</td>
</tr>
<tr>
<td>Kendra Taylor</td>
<td>Roslindale</td>
<td>MA</td>
<td>02131</td>
<td>10/2/2014</td>
</tr>
<tr>
<td>Carlenis Bello</td>
<td>Dedham</td>
<td>MA</td>
<td>02026</td>
<td>10/2/2014</td>
</tr>
<tr>
<td>Ayesha Butler</td>
<td>roxbury</td>
<td>MA</td>
<td>02119</td>
<td>10/2/2014</td>
</tr>
<tr>
<td>betty mbangwana</td>
<td>weymouth</td>
<td>MA</td>
<td>02169</td>
<td>10/1/2014</td>
</tr>
<tr>
<td>Elaine Boyd</td>
<td>Mattapan</td>
<td>MA</td>
<td>02126</td>
<td>10/1/2014</td>
</tr>
<tr>
<td>bola ayeni</td>
<td>brighton</td>
<td>MA</td>
<td>02135</td>
<td>10/1/2014</td>
</tr>
<tr>
<td>tisheya sawyer</td>
<td>dorchester</td>
<td>MA</td>
<td>02124</td>
<td>10/1/2014</td>
</tr>
<tr>
<td>Lynda Giardina</td>
<td>Winthrop</td>
<td>MA</td>
<td>02152</td>
<td>9/30/2014</td>
</tr>
<tr>
<td>shineekqua walker</td>
<td>boston</td>
<td>MA</td>
<td>02121</td>
<td>9/29/2014</td>
</tr>
<tr>
<td>ELIZABETH CARDONA</td>
<td>JAMACA Plain</td>
<td>MA</td>
<td>02130</td>
<td>9/29/2014</td>
</tr>
<tr>
<td>AMANDA WARE</td>
<td>MATTAPAN</td>
<td>MA</td>
<td>02126</td>
<td>9/29/2014</td>
</tr>
<tr>
<td>Donna Parcellin</td>
<td>Revere</td>
<td>MA</td>
<td>02151</td>
<td>9/27/2014</td>
</tr>
</tbody>
</table>

Go to page: 1  25  View
Save your search

- Save your current search criteria
- Name your search to identify it
- Return later to view new candidates who match your criteria
- See your criteria at any time
See your current search criteria »
Zip: 02446  Distance: 10 miles
Work in State: MA
Are you interested in working as a respite provider to give a family a break? Yes
Do you prefer working with? (Check all that apply) Adults
Are you available to work: (Check all that apply) Days

Save your search:
Enter a name for the saved search:

10-7-14

Save Search

Refine Search With Additional Keywords:

[New Search] [ Tips on Searching ]

Advanced Search »
You can sort on the following fields or select new fields.
You may choose additional fields to limit your search even further. Click "Sort results by changing columns".
To begin your search again; click on "New Search". Click on "View" in order to see all information about applicant.

Sort results by changing columns »

Showing 1 through 25 of 25 results

<table>
<thead>
<tr>
<th>Name</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
<th>Last Modified Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>jovon branch</td>
<td>Dorchester</td>
<td>MA</td>
<td>02124</td>
<td>10/4/2014</td>
</tr>
</tbody>
</table>
Sort Results

- Change the “look” of your selection
- Check up to 3 columns, such as email address, Experience, and Certification
- Click on Update Column Options
- See quick overview of your choices
### Showing 1 through 25 of 25 results

<table>
<thead>
<tr>
<th>Name</th>
<th>Applicant's email address.</th>
<th>Applicant's work experience:</th>
<th>Applicant's special skills, training or valid certification, such as CPR, First Aid or medication administration</th>
<th>Last Modified Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>javon branch</td>
<td><a href="mailto:javon26crazyj@yahoo.com">javon26crazyj@yahoo.com</a></td>
<td>I work as PCA Wellesley Ma, 2004 and 2012 Quincy Ma, also 2013 Roslindale Ma, and</td>
<td>CPR certified and First Aid certified Also in the process getting Map</td>
<td>10/4/2014</td>
</tr>
<tr>
<td>Sharon Valentine</td>
<td><a href="mailto:sharonvalentine43@yahoo.com">sharonvalentine43@yahoo.com</a></td>
<td></td>
<td></td>
<td>10/4/2014</td>
</tr>
</tbody>
</table>
View

- View candidate’s complete application
- Contact people who meet your specific needs
- Contact by email or phone
- Read “Useful Tips” before hiring
- Call Toll-free 1-866-212-WORK (9675) if you need additional help
<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applicant is 18 years old or over.</td>
<td>Yes</td>
</tr>
<tr>
<td>Are you legally able to work in the US?</td>
<td>Yes</td>
</tr>
<tr>
<td>Applicant is willing to have a criminal background check performed at the time of a job offer.</td>
<td>Yes</td>
</tr>
<tr>
<td>Applicant is willing to work for an individual who is a recipient of MassHealth benefits. (MassHealth pays $13.38/hour for PCAs)</td>
<td>Yes</td>
</tr>
<tr>
<td>Applicant is interested in providing respite.</td>
<td>Yes</td>
</tr>
<tr>
<td>Applicant is interested in providing overnight respite in your home.</td>
<td>Yes</td>
</tr>
<tr>
<td>Applicant is interested in providing overnight respite in the family’s home.</td>
<td>Yes</td>
</tr>
<tr>
<td>What is the minimum hourly rate of pay applicant wants to provide respite.</td>
<td>13.00</td>
</tr>
<tr>
<td>Applicant uses TTY service?</td>
<td>No</td>
</tr>
<tr>
<td>Applicant uses a Videophone for communication with people who are deaf</td>
<td>No</td>
</tr>
<tr>
<td>If yes, please provide IP address</td>
<td></td>
</tr>
<tr>
<td>Applicant is looking for:</td>
<td></td>
</tr>
<tr>
<td>Question</td>
<td>Answer</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Applicant prefers working with</td>
<td>Adults, Elders, Children</td>
</tr>
<tr>
<td>Applicant is available to work:</td>
<td>Days, Evenings, Early Mornings, Overnights, Weekends</td>
</tr>
<tr>
<td>Applicant is willing to work as a back-up PCA worker.</td>
<td>Yes</td>
</tr>
<tr>
<td>Applicant is willing to be called in an emergency.</td>
<td>Yes</td>
</tr>
<tr>
<td>Applicant is interested in occasional overnight travel out of state.</td>
<td>No</td>
</tr>
<tr>
<td>Applicant has experience working with individuals who have the following primary disabilities or diseases.</td>
<td>ALS (Amyotrophic Lateral Sclerosis), Alzheimer's disease and related dementia, Amputation, Arthrogryposis, Autism, Brain Injury, Cerebral Palsy, Developmental disabilities, Diabetes, Heart disorders, Mitochondrial disease, Multiple Sclerosis, Osteogenesis Imperfecta, Parkinson's disease, Post Polio syndrome, Spinal Cord injury, Stroke, Other</td>
</tr>
<tr>
<td>Applicant describes experience with specific disease or disability.</td>
<td>I have 7 years of experience, have taken care of the partially blind, deaf, stroke patient, diabetic, parkinson's, and many more patients. Experience with the catheter, oxygen, colostomy bag, and both bed and wheelchair bound patients</td>
</tr>
<tr>
<td>When can applicant start?</td>
<td>Immediately</td>
</tr>
<tr>
<td>Applicant wishes to work for an agency and work with small groups</td>
<td>No</td>
</tr>
</tbody>
</table>
Resources on Rewarding Work

- Instructions for use
- Helpful resources for each state
- Tips for hiring staff
- Information can be modified for specific respite use
- Job posting by employers
Respite workers give you a break from caregiving

The Massachusetts Respite Directory helps by enabling families to find respite workers when they’re needed.

Respite means a time of rest or relief. Respite workers provide family caregivers with temporary relief from the responsibilities of caring for a family member of any age with special care needs.

The need for respite workers is growing, and finding the right person can be difficult and time consuming.

The Massachusetts Respite Directory:

- Provides up-to-date names and contact information of people who can work full- or part-time
- Lets you review their experience
- Enables you to learn if respite workers are available mornings, days, evenings, overnight, or weekends

Here’s how it works:

1. Establish an account by clicking here.
2. If you or a family member is eligible for DDS services, click here for more information about free access to the Directory.
3. If you or a family member is NOT eligible for DDS services, click here.
Welcome Elenore!

Choose state - Choose State - Go

- Arizona
- Connecticut
- Massachusetts
  - Full search of applicants
  - MassHealth PCA program
  - Respite services
  - Your responsibilities
    - When hiring PCAs
    - When hiring respite workers
  - Helpful Massachusetts resources
  - Frequently asked questions
  - Newsroom
- New Hampshire
- New Jersey
- Rhode Island
- Vermont

Member Navigation

- View account information

Your responsibilities when hiring respite workers

As an employer, you will need to manage respite workers that you hire. This is your responsibility.

- Check references of job candidates.
- Clearly explain the responsibilities of the job to your respite worker.
- Clearly state the terms of employment, including what the job pays and the hours and days the worker is needed.
- Consider an optional criminal background check. You may request a Criminal Offender Record Information (CORI) on a person you wish to hire as a PCA. Click on the above link or telephone 617-660-4640. There is no charge for elders and people with disabilities to conduct a CORI on a worker you wish to hire. You may download a form online.
- If your respite worker is to be paid by funds from a US government program, you will need to check the List of Excluded Individuals/Entities maintained by the Office of the Inspector General (OIG) of the US Department of Health and Human Services. To check if an individual is listed by the OIG, you need only to enter their name on the Exclusion Search page.
- Supervise your respite worker by giving direction and feedback.
- Pay your worker in a timely manner;
- Rewarding Work will conduct surveys periodically of respite families to determine their level of satisfaction. Please respond fully and in a timely fashion when you receive a survey.
Are you a family caregiver looking to take a break?

We can help you find the right resource for your family!

The Arizona Respite Registry offers a comprehensive and current list of people working in direct care who are ready to provide respite and personal care in a variety of settings. This registry will enable individuals and families throughout Arizona to easily access individual workers and other resources to provide the support you or your family member may need to remain living in your own home.

You can get names, contact information, and availability of direct care workers and agencies that provide respite services or personal care, review their experience, and learn if they are available to work mornings, days, evenings, overnight, or weekends.

The Arizona Respite Registry is a partnership between the Arizona Caregiver Coalition and Rewarding Work Resources, Inc., and was developed in part with funding from the Arizona Lifespan Respite, Integration and Sustainability Grant awarded by the U.S. Administration of Community Living.

Click here to read how the registry can work for you.
Useful tips for employers

Until you spend time with your new Direct Care Worker and come to trust that person, you will be dealing with a stranger. Below are suggestions to help you stay safe and begin a successful relationship with your new employee.

These suggestions are offered as a service to employers. The Arizona Respite Locator and Rewarding Work cannot be held liable for any interactions between people who use this website.

- **Develop a telephone screening system** to determine whether applicant meets the minimum requirements of the job. Be honest about your needs, the requirements of the job, the pay, and the hours.
- **Determine your level of comfort** before meeting the applicant for the first time. Will you hold the interview in your home? If so, will there be anyone else the house? Would you prefer to meet in a public place, such as a restaurant or library?
- **Listen to your instincts.** If you have a bad feeling about someone you are interviewing, there may be a good reason for your feelings.
- **Be as clear as possible about the job,** your expectations of your employees, and what they may expect of you. Click here for a [sample task list](#).
- Always ask for and thoroughly check people's character and employment references. Keep in mind, however, that sometimes former employers will say
Job posting

- Job posting is an optional fee-based service
- Families post a description of its need
- Candidates respond to Rewarding Work
- Rewarding Work reviews and forwards candidate’s information.
- Family contacts candidates
Massachusetts Jobs

#091514-02 Winthrop, MA
Evenings – 4 hours per week

#091514-01 West Newton, MA
Evenings

#090514-03 Boston (Fenway), MA
Live in PCA – Free rent plus income

#090514-02 Malden, MA
Mornings – 10 hours per week – PCA, CNA, HHA

#090514-01 Plainville, MA
Multiple Shifts Available – 8 to 36 hours per week

#090414-03 Revere, MA
Early Mornings, Days – 25 hours per week

#090414-02 Brookline, MA
Days & Evenings – 25 to 35 hours per week

#090414-01 Medford, MA
Early Mornings & Days – 10 to 15 hours per week

#082814-01 Hopkinton, MA
Mornings and Nights – 20-plus hours per week

#082614-01 Braintree, MA
Early Mornings and Evenings – 10-20 hours per week

#082114-02 Wrentham, MA
Early Mornings, Evenings and Weekends – 9 hours per week

#082114-01 Natick, MA
Afternoons – 6 to 7.5 hours per week

#091214-01 Watertown, MA
Days – 15 to 25 hours per week

#080914-01 Andover, MA
Early Mornings, Evenings and Weekends – 12 to 17 hours per week

#080414-01 Bedford (Hanscom), MA
Varied times - 12 Hours per month

#080214-01 Wellesley, MA
MA Job Posting 091214-02

Winthrop, MA – Evenings – 4 hours per week

Companion needed for a friendly young woman with special needs living independently in Winthrop. Schedule includes two evenings per week, from 6:30 pm to 8:30 pm. Specific evenings & times to work are negotiable. Duties consist of the following:

- take a walk outside, share good conversations, play Wii, and
- evening prep, light kitchen clean-up (washing any dishes in sink, etc.)
- help put on leg compression boots before bed.

Job candidate must be responsible, reliable, patient, and kind, concentrating on helping; respectful and courteous, e.g., calling if you’ll be late, no texting/phone calls, no opening cabinet/doors without asking permission, respecting confidentiality, etc.

Must be 18 or older, and must complete a CORI. Must commit to at least six months, and give two weeks’ notice upon resignation. Basic English language skills, valid driver’s license and non-smoker preferred.

Compensation: $14 per hour, no mileage

Apply to: replyjobs@rewardingwork.org Include Job posting 091214-02 in subject line.

Return to Mass job listings >>
Vision for the Future: Collaboration Across the Lifespan

- National Registry: Local control with the advantages of partnerships across the country
- Need to break down separate silos
- Managing information enhances collaboration
- Collaboration ensures success
Outcomes

- More effective finding/hiring of workers
- Responding to the need of families/caregivers and reducing stress
- Responding to the need of consumers
- Allow loved ones to remain in caregiver’s homes or in their own home
- Reduce health care costs for caregiver
- Reduce health care costs for consumer
Consumer testimonial

“I have found several respite workers who have been a huge help in caring for my wife who has had a stroke. Rewarding Work has certainly been my salvation. Please keep up the wonderful job you folks do.”

---Family Member
The end result

Families/caregivers can easily find quality respite workers